

## Spa Party Terms and Conditions – November 2022

- 1. All parties are created for groups of 6 children (up to a maximum of 20)
- 2. All our Party Hosts have the relevant enhanced checks however we do ask that one adult remains present for the duration of the party
- **3.** We have full Public Liability insurance (as displayed on our home page)
- **4.** We only ever use Kaeso Spa Products for treatments
- 5. For safety reasons we do request all household pets be removed from the room for the duration of the party.
- 6. For all Party bookings, we take a NON-REFUNDABLE DEPOSIT OF 50% of your chosen package for 6 at the time of booking, before any booking confirmation will be made
- 7. All Parties MUST start at the booked party start time we suggest the start time on invitations to be 15 minutes before your booked party start time.
- 8. The balance for all Parties is due on the Friday 2 weeks prior to your event please confirm final figures no later than this date refunds for no shows will not be issued
  - 8.1 We will always endeavour to accommodate extra guests with a minimum of 7 days' notice but cannot guarantee to be able to do this
- 9. If you have chosen the Afternoon Tea Option, we will cater for most dietary requirements but cannot guarantee our Afternoon Teas will be nut free
- 10. Our Party consent forms MUST be filled out for each guest prior to the Party start time Verbal Permission to participate cannot be accepted
- 11. If you are uncomfortable having photos/videos taken at your event including set up please inform us prior to the party date by email to hello@scrumptiousparties.co.uk
- 12. We will require access to the venue up to 60 minutes prior to the party start time to set up and create our very own mobile spa experience so please bear this in mind when hiring a venue
- 13. We will need access to hot running water, clear running sinks & have a clear access route from parking to party location.